



Lost Password Procedure Welsh Bridge Union Membership & Masterpoints

Click on the "Lost your Password?" text on the Login Screen

The WBU Computer Server software will generate a new password and send it by email to the address you used on initial registration. (This password will look nothing like your personal one!)

Copy and Paste this from the email in to the Login "Password" box

When logged in use "Change Password" tab

If "Old Password" box is populated delete the contents and then paste in the computer generated password that has been sent to you.

Enter your chosen password twice in the appropriate boxes.

Hey Presto, you are in and can view your record.